



December 2024

Welcome to the latest edition of the XLDent Newsletter!

We are excited to share the latest updates and insights to help enhance your experience with XLDent.

Here's what's in this issue: :

- **Happy Holidays & All the Best in the New Year!**
- **2024 Year End Reminders:**
 - **Report Tasks for Year End:** Essential reports to close out the year
 - **Uninterruptible Power Supply (UPS):** Short-term emergency backup power to protect your server
 - **XLBackup:** Ensure a robust backup solution and recovery plan in 2025
- **Sunbit:** COMING SOON! New patient funding options for dental offices
- **Dental Codes & Documentation Requirements - Mini-Class:** Our sister company MacPractice held an extremely informative class on dental coding and documentation – check out the recording and resources
- **XLConnect Webinar Replay:** Still calling for appointment confirmations? Check out the recording on how to automate to save time and increase production
- **Tech Tips:** CDT 2025 codes are here

We hope you find these updates helpful. Let's dive in!



Happy Holidays and Best Wishes for 2025!



On behalf of all of us here at XLDent we want to wish a very Merry Christmas, Happy Holidays, and an Amazing New Year to all our customers! Your continued trust and loyalty mean so much to us and we look forward to a strong and prosperous 2025 together!

Reports and Tasks for Year-End Planning

As 2024 comes to a close, it's the perfect time to start your year-end planning. XLDent provides a variety of management reports designed to deliver valuable insights into your practice's performance.

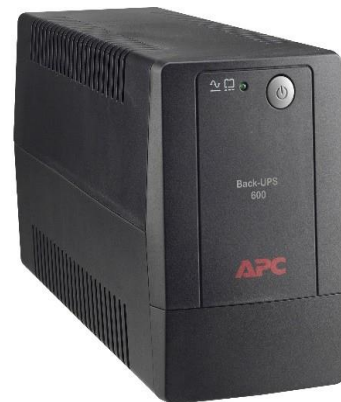
Here are some essential reports and tasks to help you successfully close out the year:

- **Clinic Accounts Receivable**
- **Production and Collection Analysis**
- **Practice Demographics**
- **Recall Due and Delinquent**
- **Patients with Remaining Benefits**
- **Fee Updates**

For more information about these reports check out the XLDent Dashboard or reach out to the XLDent Support Team.

Uninterruptible Power Supply (UPS): Best practices for your office

A UPS (Uninterruptible Power Supply) provides backup power during outages, safeguards against power surges, and ensures systems remain operational during minor interruptions. It's an essential piece of hardware infrastructure for maintaining the reliability and protection of your server. By stabilizing voltage, a UPS can prevent data loss, reduce downtime, and extend the lifespan of your equipment.



With features like controlled shutdown and remote monitoring, they offer seamless management and critical protection for mission-critical operations, making them a smart investment for safeguarding your business systems.

If you don't have a UPS for your server, or need to upgrade it, reach out to the [XLDent IT team](#) for information and to purchase one.

Protect Your Practice: Offsite Backup Storage

Today threats to your data such as ransomware, viruses, hardware failure, and even natural disasters are a concern for all businesses. Your practice's critical data is the heart of your practice and needs a secure and reliable solution to protect it so when data loss happens, you can recover quickly.



With XLBackup, data is automatically backed up offsite and stored safely in a remote location. This provides peace of mind and will allow you to restore your files preventing a major or costly disruption to your practice.

- **Simple to set up** – The XLDent team handles the configuration of your critical files for daily backup.
- **Fully encrypted** – We prioritize the safety and security of your data.
- **Consistently updated** – Your data is always protected with regular backup status updates.

If you're not confident in your current backup solution, [reach out to us](#) for more information about XLBackup.

Coming Soon - Patient financing options with Sunbit!



XLDent is partnering with Sunbit to bring you an innovative patient financing solution.

Sunbit is a flexible financing option designed to help dental practices make care more accessible for patients. With quick approvals, no hard credit checks, and customizable payment plans, Sunbit enables patients to say "yes" to needed treatments while boosting your practice's case acceptance and revenue.

Watch for more information coming soon in the new year!

Dental Codes & Documentation Requirements – Online Class

On November 21st our sister company MacPractice hosted an online mini-class on Dental Codes & Documentation Requirements. It was a great discussion that covered:

- Key dental procedure codes that require attachments
- Important details to include with claim submissions.
- Tips to help avoid common insurance denials

[Watch the recording here](#) and [download the resources here!](#)

XLConnect Webinar and Resources

We had a full house on November 19th for our session **A Look Inside XLConnect: How to Reduce No-Shows & Automate Patient Communication.**

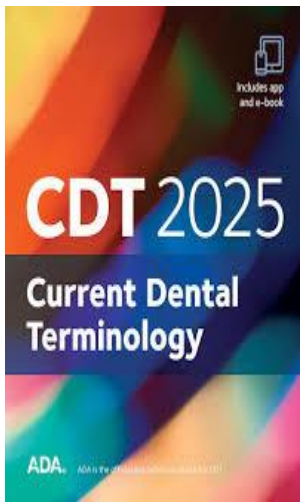
We reviewed how to stop losing time to no-shows, connecting with patients, and ditching the call-voicemail-left message cycle. With automated reminders, recall notices, and confirmations, XLConnect reduces cancellations by over **40%** and frees up **3+ hours every day** for your team. You can also send real-time texts and

personalized messages to keep your patients informed and engaged without extra effort.

If you couldn't make the session live you can [watch the full recording here.](#)

Interested in learning more about XLConnect in your office? [Contact us today!](#)

Tech Tips: Are you ready to use the new CDT 2025 codes?



The newest ADA CDT codes are now available and ready to be downloaded to your XLDent software. Get the [CDT 2025 code utility here](#) [requires XLDent website login]. Contact XLDent Support if you need any assistance.